**Retail Delivery Work Request**

**Instructions:** This form should be used to submit retail delivery work request. Please complete the sections 1 to 9 and email the completed form to **retailbusinessanalysis@boots.co.uk**

| **1** | **Requestor Name** |  |
| --- | --- | --- |
| Ranjith Gopalankutty | | |

| **2** | **Requestor Email Address** |  |
| --- | --- | --- |
| Ranjith.Gopalankutty@boots.co.uk | | |

| **3** | **Request Type** |  |
| --- | --- | --- |
| Investigative Work | | |

| **4** | **Brief Description about the Request** |  |
| --- | --- | --- |
| This request is to include changed PSS33 in a minor release related with investigation INV10004282  During Christmas and New year’s sales season, lot of Dallas positive receiving stores reported issue while booking burton ware house deliveries. Controller was throwing file full errors. After the analysis performed by AppsMgmt team, its identified that, issue is due to housekeeping logic in PSS33.  Current housekeeping logic in the application adds duplicate UOD numbers to the purge list due to many to one mapping of INVOICE PO to WHUOD File. Also during the deletion process, application does not have the capability to handle duplicates , as a result application ends abruptly.  Changed code will fix the issue and make sure files are tidy always.  Change is in code PSS3300.BAS and in subroutines DPRUOD.HOUSEKEEPING.DATA, HOUSEKEEP.BANKED.UODS and WHUOD.FILE.HOUSEKEEPING  Stream : SERVICE\_STREAM\_1  Folder : BASIC  File : PSS33.286 (and corresponding BAS, LST, OBJ,SYM and XRF)  Version : service15B#1.0 | | |

| **5** | **Requestor Area/Department** |  |
| --- | --- | --- |
| Applications Management - EPOS | | |

| **6** | **Funding Source** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Service Improvement | | |

| **7** | **Sponsor** |  |
| --- | --- | --- |
| Ganesh Verma | | |

| **8** | **Date Submitted** |  |
| --- | --- | --- |
| 05/04/2016 | | |

| **9** | **Desired Delivery Date** |  |
| --- | --- | --- |
| 14/05/2016 | | |

**Instructions:** The sections below are to be filled by the assigned Business Analyst.

| **10** | **RDWR ID** | Format: RDWRYYYYMMDD### |
| --- | --- | --- |
| Click here to enter text. | | |

| **11** | **Previous RDWR IDs (if any)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **12** | **Assigned Business Analyst** |  |
| --- | --- | --- |
| Choose an item. | | |

| **13** | **FOD ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **14** | **Power Steering ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **15** | **IO Number** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **16** | **Project Type** |  |
| --- | --- | --- |
| Choose an item. | | |

| **17** | **Estimate** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Click here to enter text. | | |

| **18** | **Stakeholders (if known)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **19** | **Analysis Outcome** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **20** | **Recommendations** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **21** | **Request Status** |  |
| --- | --- | --- |
| Choose an item. | | |